AUTOMATION MATURITY ASSESSMENT

Unlock Efficiency and Drive Innovation

KEY BENEFITS

- **Quantification of Potential Savings:** Provides a clear estimate of possible cost savings, efficiency gains, and error reductions.
- **Strategic Benefits:** Highlights the strategic advantages of improved automation, aligning with company objectives.
- **Efficiency Gains:** Enhances operational efficiency, potentially leading to significant percentage improvements.
- **Error Reduction:** Decrease the frequency of errors, contributing to more reliable and consistent operations.
- **Comprehensive Analysis:** Involves analyzing all departments within IT operations, including automation, monitoring, and ITSM.
- **Stakeholder Engagement:** Captures mission-critical information through interviews with key stakeholders, ensuring relevant insights are gathered.
- **Business Impact Assessment:** Provides an overview of the potential business impact, offering a clear value proposition.

At A Glance

The Broadcom Automation Maturity Assessment is a strategic review designed to align an organization's IT initiatives with its business priorities and strategic objectives.

This light-touch assessment aims to identify critical areas within the business that can be streamlined and automated to enhance efficiency. Additionally, it provides a clear roadmap to increase the organization's automation maturity, guiding them towards more advanced and effective automation practices.

Business Opportunities

Undertaking an Automation Maturity Assessment offers substantial business benefits by enhancing operational efficiency and informing strategic decision-making.

This assessment identifies key areas for improvement, leading to streamlined processes, reduced errors, and significant cost savings. By quantifying potential efficiency gains and highlighting strategic advantages, it aligns automation efforts with overarching company goals.
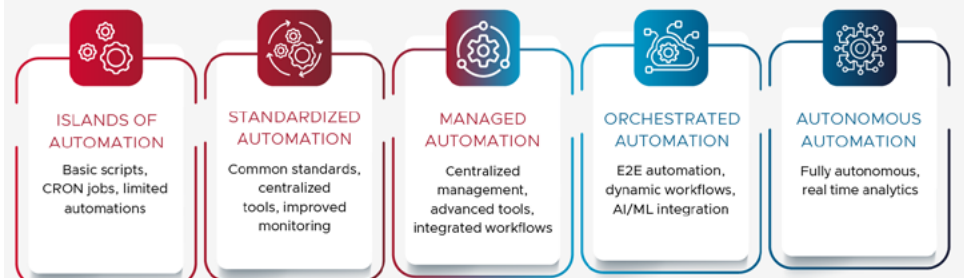
A comprehensive analysis across IT operations ensures that all departments are optimized for peak performance. Engaging key stakeholders captures essential insights, resulting in actionable recommendations and a clear roadmap for advancing automation maturity.

This approach not only improves oversight and control of automated processes but also promotes integration and standardization, minimizing operational silos.

Ultimately, the Automation Maturity Assessment drives innovation by supporting dynamic, end-to-end automation workflows and preparing the organization for advanced autonomous systems with real-time analytics and minimal human intervention.

This assessment is a critical step for any business seeking to optimize its operations and stay competitive in a rapidly evolving market.

Automation Maturity Assessment

ISLANDS OF AUTOMATION	STANDARDIZED AUTOMATION	MANAGED AUTOMATION	ORCHESTRATED AUTOMATION	AUTONOMOUS AUTOMATION
Basic scripts, CRON jobs, limited automations	Common standards, centralized tools, improved monitoring	Centralized management, advanced tools, integrated workflows	E2E automation, dynamic workflows, AI/ML integration	Fully autonomous, real time analytics

Solution Overview

The Automation Maturity Assessment Solution provides a comprehensive overview across various critical domains, including:

- Organization and Processes

- Impact & Reporting

- Risk Management & Compliance

- Workload Management

- Degree of Automation

This assessment empowers organizations to gauge their automation maturity effectively, identify strengths, and pinpoint opportunities for improvement.

Timeframe

The focus areas of the automation assessment determine the participants. Generally, we engage with key personnel from various departments, including IT, operations, development, and business process owners.

Typically, these assessments span one full day but can be adjusted based on the number of interviews required. Each interview lasts approximately 60-90 minutes.

Resources Needed

The focus areas of the automation assessment determine the participants. Generally, we engage with teams managing the continuous delivery process, including development, data management and operations. For automating critical business processes, discussions involve operations and application owners (e.g., SAP, Oracle). For orchestrating customer-facing services, we interact with both Operations and IT staff.

Automation Assessment Deliverables

The key deliverable of the automation assessment is a comprehensive PowerPoint presentation, which includes:

- A business assessment outlining organizational goals and objectives, along with the threats and risks associated with these objectives.

- An automation maturity model assessment that documents the current state and provides recommendations for achieving the desired future state.

- A strategic roadmap and action items prioritizing high-return opportunities and detailing how automation solutions can help achieve these goals.

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